

Electronic Acknowledgement Receipt

EFS ID:	2287509
Application Number:	10617486
International Application Number:	
Confirmation Number:	2837
Title of Invention:	TELEPHONE CALL CENTER WITH METHOD FOR PROVIDING CUSTOMER WITH WAIT TIME UPDATES
First Named Inventor/Applicant Name:	Philip T. Kortum
Customer Number:	67942
Filer:	Raman N. Dewan/Mindy Mayer
Filer Authorized By:	Raman N. Dewan
Attorney Docket Number:	130332.00078
Receipt Date:	05-OCT-2007
Filing Date:	11-JUL-2003
Time Stamp:	18:03:32
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$ 130
RAM confirmation Number	2695
Deposit Account	100096
The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Petition for review by the Office of Petitions.	T00516_Petition.pdf	67966	no	2
			2c8480c88a374b580f38424616b3384de58be3bd		

Warnings:

Information:

2	Fee Worksheet (PTO-06)	fee-info.pdf	8208	no	2
			8083284722ab56cd0f94bd9408fc3d2d5142b3ca		

Warnings:

Information:

Total Files Size (in bytes):			76174
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This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.